How do I make sure I have the most recent information on a webpage?
The easiest way to make sure you have the most recent information is to press the Refresh/Reload button on your browser toolbar after the webpage loads.

If the information appears out of date, you may need to clear cached information from your computer. Your browser may be showing you information you have downloaded and "cached" on your own machine.

How can I delete my information from the cache?
Use the instructions listed below. Regardless of which browser you use, you should exit and reopen the browser application before attempting to revisit the website.

Microsoft Windows Internet Explorer 5.0 and above
From the Tools menu, select Internet Options.
1. Click on the General tab.
2. In the area called "Temporary Internet files," click the Delete Files button. In the window that appears, select "Delete all offline content."
3. Click OK to confirm and you're done.

Internet Explorer 4.0
From the View menu, select Internet Options.
1. Click on the General tab.
2. In the area called "Temporary Internet files," click the Delete Files button. In the window that appears, select "Delete all subscription content."
3. Click OK to confirm and you're done.

Netscape 4.x and above
From the Edit menu, select Preferences.
1. In the Category area, double-click Advanced. Then click on Cache.
2. On the right side of the screen, press the Clear Memory Cache button. Click OK to confirm.
3. Now press the Clear Disk Cache button. Click OK to confirm.
4. Press the OK button to exit the Preferences window, and you're done.

AOL 4, 5
1. From the AOL menu, select My AOL.
2. Then choose Preferences.
3. Click on the WWW icon.
4. Click the General tab. Go to the Temporary Internet Files area.
5. Press Delete Files. Select "Delete all offline content." Click OK to confirm.
6. Press the OK button to exit the AOL Internet Properties window, and you're done.

AOL 6
1. From the AOL menu, choose Settings.
2. In the Preferences window, under Organization, click Internet Properties.
3. Click the General tab. Go to the Temporary Internet Files area.
4. Press Delete Files. Select "Delete all offline content." Click OK to confirm.
5. Choose OK to exit the AOL Internet Properties window, and you're done.

Mac OS
Microsoft Internet Explorer 5
1. From the Edit menu, select Preferences.

2. In the Internet Explorer Preferences window, look under Web Browser. Then click on Advanced.
3. In the Cache area on the right, click Empty Now.
4. Click OK to exit the Internet Explorer Preferences window.

Netscape 4.x and above
1. From the Edit menu, select Preferences.
2. In the Category area, double-click Advanced. Then click Cache.
3. Press the Clear Memory Cache button. Then click OK.
4. Press the Clear Disk Cache button. Then click OK.
5. Choose OK to exit.

AOL 4, 5
1. From the AOL menu, select My AOL.
2. Select Preferences.
3. In the Preferences window, click the WWW icon on the left side of the screen.
4. In the Cache area, select Empty Cache Now. Click OK and you're done.